

VC-Single

Easy, fast, direct – call documentation where you work

Helping you keep track

With VC-Single, all telephone conversations can be professionally recorded and documented via the PC. Therefore, the user's own calls are available at his/her desk at all times and can be used for searches and further processing or to prove a point. This makes VC-Single ideally suited for supplementing existing long-term documentation solutions or as a stand-alone application in cases where the use of complex and expensive systems does not make economic sense – for example at

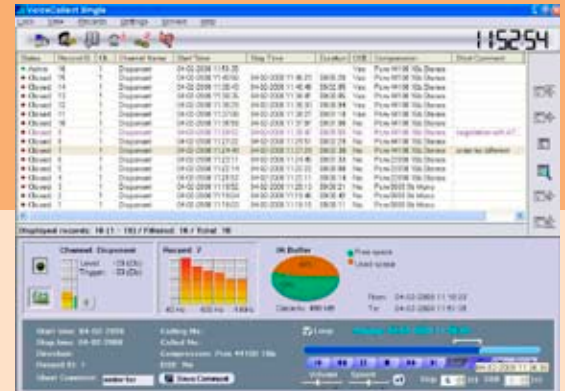
- lawyer's offices,
- doctor's surgeries,
- hospitals and clinics,
- remote control rooms,
- local authority emergency centres that only require voice documentation in crisis situations or
- switching centres for recording threatening calls.

Your personal call manager

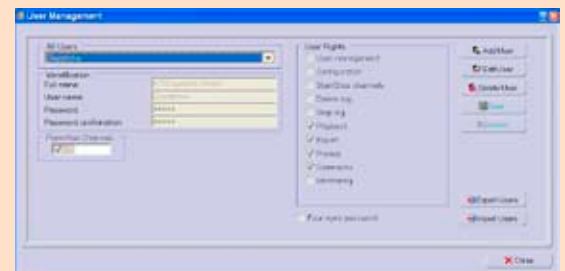
VC-Single saves all important information that is transferred on the telephone. Conversations can be stored either continuously or in DSE or VOX mode and in compressed or non-compressed form for later retrieval. A VOX pre-record period of up to 30 seconds can be set in order to record even quiet parts of a call completely, for instance at the beginning of a telephone conversation. The post-record period can of course also be individually set.

All recorded conversations can be exported individually or in a group to a specified directory as MP3 or WAV files. Therefore, they can also be sent easily via email, for example. Just like its "big brother" VC-MDx, VC-Single generates various log files to document user activities. The user can also attach individual short comments to the files.

There are search filters such as time, date or short comment that can be combined in different ways to search the calls. Sophisticated user management with individually configurable access rights guarantees maximum system security.



Clearly arranged, self-explanatory user interface



Easy configuration of the recording quality

Recording phone calls and more

VC-Single is primarily intended to record telephone conversations. However, it can also be used to record all other external audio signals that are picked up by the PC's sound card. The system accordingly offers variable recording qualities ranging from standard telephone quality to stereo CD quality.

For recording telephone calls, special adapters are required to loop the signals in the phone cord or the analogue outside line, for example. These are optional extras. It is also possible to connect the system to digital subscriber lines (ISDN SO).

Suited to all requirements

We would be pleased to advise you personally about how the technical details and the particular benefits of VC-Single can satisfy your individual needs.

VC-Single | Technical Data

System requirements

- Operating system: Windows XP with SP2
- Windows Installer and Microsoft SQL Express (automatically installed if not already present)
- CPU: 2.4 GHz
- RAM: 1 GB
- HDD: at least 5 GB for the application (plus space for recordings)
- Graphic adapter: 1024 x 768 pixels
- Sound card: Sound Blaster or compatible
- LAN: for email despatch or external storage, including export functions
- USB interface: 1 for dongle
- Monitor, keyboard, mouse and loudspeakers

Recording

- Continuous operation
- DSE mode (mark and skip pauses while recording in continuous operation mode)
- VOX function (threshold-triggered recording activation / deactivation) with pre-record / post-record period (configurable to up to 30 seconds)

Recording capacity

- The length of recording depends on playback quality and level of compression – with 10 GB of storage space, the length can vary between 16 and 356 hours

Export formats

- MP3
- WAV

Security

- Protocols for user and playback activity
- Error logs

Additional features

- Overwrite protection (configurable)
- Subsequent addition of comments
- Listening-in function